



QUALITY POLICY

LEGRAND AUSTRALIA ENDEAVOURS TO MEET AND EXCEED BUSINESS AND CUSTOMER EXPECTATIONS THROUGH THE APPLICATION OF THE COMPANIES FOUR PILLARS.

SATISFY OUR CUSTOMERS:

- Maintain levels of business quality and acknowledge solution lifecycles
- Strive to understand the needs of the market
- Provide innovative products and services

ENSURE COMMITMENTS ARE MET:

- Ensure fulfilment of business and stakeholder requirements
- Develop and implement product platforms
- Reduce development cycles
- Maximise efficiency development through management and organisation
- Measure and monitor processes throughout value chain

CONTINUOUSLY IMPROVE PERFORMANCE AND MANAGEMENT SYSTEM:

- Continual promotion of risk analysis tools in the Legrand Way
- Implement proportionate action plan to address detected risks

ENCOURAGE THE ACCOUNTABILITY OF ALL INVOLVED IN OUR PROCESSES:

- Encourage and support staff to implement quality policies
- Promote a team spirit of initiative through individual and collective performance
- Continual development of knowledge and skills in current and future business areas
- Promote involvement and accountability of suppliers in our business processes

Palash Nandy

CEO Australia & New Zealand

*Please refer to POL-QAL-001 for full details

